

Partners in Care

Progress Report
July–September, 2024

WILMINGTON
PARTNERS
IN CARE

MISSION AND OVERVIEW

A partnership between the Wilmington Police Department and ChristianaCare, the Wilmington Partners in Care Program pairs trained mental health clinicians with police officers, who respond as a team to calls for service and conduct proactive outreach to support those in need in our community. Launched in March 2024, our program includes a case manager and two clinicians.

The third quarter of 2024 saw the continued growth of our pilot program, and the expanded reach of this initiative in the community. The team has reported a 32% increase in new clients compared with the second quarter, and our case manager and clinicians have been attending community events and conducting outreach to raise awareness of our partnership.

BY THE NUMBERS

207

Total number of individuals who have received services since our program's inception in March 2024

NEW CLIENTS by quarter

5

March 2024

87

April–June 2024

115

July–September 2024

THIRD QUARTER BREAKDOWN

In the third quarter of 2024, a total of 128 individuals received services, including 115 new clients and 13 clients who have been receiving continued assistance dating back to a prior quarter.

55

Male

2

0–12 yrs

68

25–59 yrs

60

Female

9

13–17 yrs

18

60+ yrs

14

18–24 yrs

4

Not reported

The majority of clinician and case manager contacts were generated through **calls for service**, in addition to **proactive patrol and outreach, community and police officer contacts**, and referrals from the **WPD Victim Services Unit** and **Youth Response Unit**.

Services and referrals provided by our clinicians and case manager include:



- Immediate access to mental health crisis services
- De-escalation and stabilization on scene
- Referrals for mental health treatment
- Referrals for addiction treatment
- Referrals to other social service providers
- Providing information about emergency shelter options
- Referrals to the WPD Victim Services Unit and Youth Response Unit



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WilmingtonDE.gov/PartnersInCare



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